

# 2025
# Key figures

LA POSTE
GROUPE

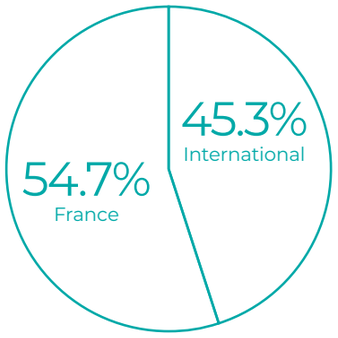
# An international, multi-activity and socially responsible group

**La Poste Groupe is organised around two main businesses: mail and parcel logistics and distribution, and bancassurance. It is developing diversification activities, in particular around digital services and local services. Parcel activity accounts for nearly 54% of the group's revenue ; La Banque Postale and its subsidiary CNP Assurances for over 22%, and mail now for 15%.**

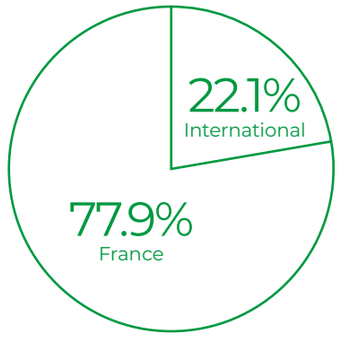
Click on the QR code or scan it to find out more about La Poste Groupe's activities

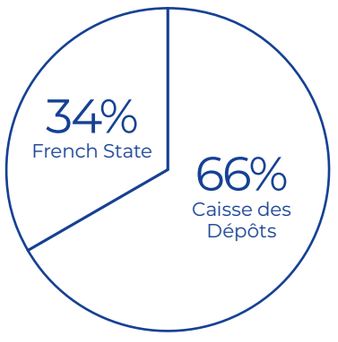
## A major economic and industrial player...

**€34.4 bn**
revenue, including




**227,700**
employees including




**Shareholding**

**13 billion**
items delivered

**163,000**
pick-up points,
retail outlets
and lockers worldwide

**99/100**
La Poste's Gender Equality Index

**–3.8%**
greenhouse gas emissions
in line with its SBTi trajectory,
i.e. –158,472 $tCO_2eq.$ vs 2024

## ... with an international presence

**Over 60**
countries



**54.7%**
of revenue generated
in France

**5**
continents



**27.2%**
of revenue generated
in Europe excluding France



**18.1%**
of revenue generated
in the rest of the world

**Leader**
Parcel market leader in France with Colissimo and joint leader in Europe with DPD, Chronopost, SEUR, BRT, Asendia...

LA POSTE GEOPOST

**12th**
largest bancassurer in the eurozone;
2nd largest life insurer in France and 3rd in Brazil

LA BANQUE POSTALE CNP assurances

**5th**
postal group worldwide by share of revenue generated internationally (IPC, 2025)

## ... recognised worldwide for ESG

| | | |
|---|---|---|
| **Top 3%**<br>of companies in the postal activities, mail and multimodal freight transport sector<br>(EcoVadis) | **No. 1 worldwide**<br>all sectors combined<br>(Moody's ESG Solutions) | **A List**<br>CDP Climate Change |

# A socially responsible group serving the public interest

Guided by its values and its purpose, La Poste Groupe supports major societal transitions by reconciling social usefulness, local presence and responsibility. Its ambition is to be sustainably profitable and responsible. By fulfilling its public service missions and delivering on its commitments as a mission-led company, it mobilises in the service of the common good.

## Four public service missions entrusted by the French State

- Universal postal service
- Regional development
- Press transport and delivery
- Accessibility banking



## A purpose

"Serving all, useful to everyone, La Poste is a people-oriented company with a local presence that develops exchanges and builds essential links by contributing to the common wealth of society as a whole."

## Four voluntary commitments as a mission-led company

In line with its purpose, La Poste, as a mission-led company since 2021, has outlined four social and environmental commitments, enshrined in its Articles of Association, that it pursues in the course of its business. Progress on these commitments is monitored by the Mission Committee, made up of external experts and members of the Board of Directors.

- **Working to accelerate the environmental transition for all**
- **Promoting ethical, inclusive and affordable digital services**
- **Fostering social inclusion**
- **Contributing to the development and cohesion of local areas**

Click on the QR code or scan it to find out more about our purpose



# A major player in parcels and sustainable logistics

As a European leader in parcels and sustainable logistics, the La Poste Groupe is present in more than 50 countries. An expert in delivery – express, cross-border, fresh products, medical products, etc. – it offers solutions that meet the needs of both businesses and individuals. In France, the Group also develops local logistics services dedicated to businesses and local authorities. For years, the Group has been rolling out large-scale eco-resonsible delivery methods.



**€18.4 bn**
**revenue** generated by the parcels business

**2.7 billion**
**parcels** distributed worldwide, including 477 million for Colissimo and 2.2 billion for Geopost




**11%**
growth in fresh produce deliveries vs 2024 (by volume). 8 European subsidiaries offer this service : Chronofresh in France, BRT in Italy, DPD in Belux, Lithuania, Netherlands, Poland, Portugal, and SEUR in Spain

**5.2 billion**
letters delivered

**6.5%**
growth in cross-border flows in Europe vs 2024 (by value)

**68**
Log'issimo branches in France to meet the local logistics needs of businesses and local authorities

One of the leading electric vehicle fleets in Europe with
**42%**
of electric vehicles out of a total of over 100,000 vehicles

**617g**
of $CO_2$ emitted per parcel (Colissimo and Geopost)

# Responsible bancassurance

**Serving individuals, businesses and local authorities, La Banque Postale and its subsidiaries, including CNP Assurances, are present in 18 countries in France, Europe and Latin America. In France, La Banque Postale and CNP Assurances rely on the reach of post offices and their commercial dynamism to distribute their offers and services. A mission-led company, La Banque Postale is a pioneer of sustainable finance.**




€ 7.7 bn
**net banking income**
for La Banque Postale group, of which 16.5% generated internationally

10 million
**active banking customers**
in France

33 million
policyholders in property insurance and personal protection worldwide

10 million
savings/pensions policyholders worldwide



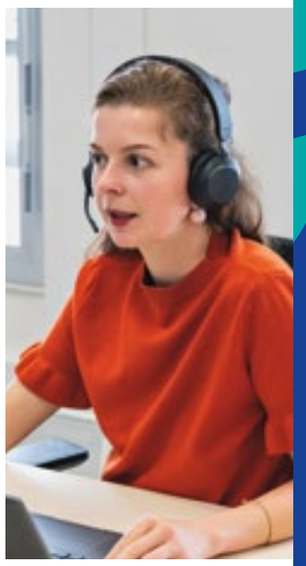

€ 13.8 bn
**New lending** for public sector and social economy customers (up 17.4% vs 2024)

34%
proportion of socially responsible financing in La Banque Postale's production

**Leading**
bank lender to local authorities and public hospitals since 2015

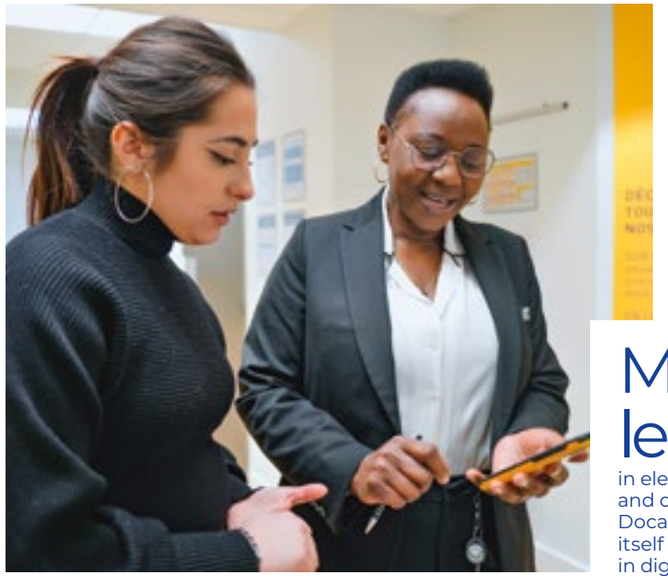
# Trusted and sovereign digital services

**La Poste Groupe offers digital services designed for individuals, businesses and local authorities. It has placed digital trust at the heart of the development of its digital activities. This commitment, in line with its long-standing values of trust, inclusion, and sustainability, encompasses several areas such as the protection of sensitive data, access to digital tools for as many people as possible, technological autonomy, and sovereign, secure, resilient, and reversible data hosting in France.**



€ 805 m
**revenue**[1] generated by Docaposte, La Poste Groupe's digital subsidiary

22.4 million
**visitors** per month on laposte.fr and 7.2 million on labanquepostale.fr



**Market leader**
in electronic voting and digital archiving, Docaposte positions itself as a specialist in digital confidence

49 million
Patient records hosted by Docaposte

14 million
active Digiposte customers and 8 million La Poste Digital Identities

40%
of the French population aged 15 and over has a customer account on laposte.fr

18 million
Pronote users

(1) Within the Retail customers and Digital Services business line.

# People-oriented presence at the heart of the regions

**Drawing on its local roots and the density of its regional network (post offices, local postal agencies run by local authorities, service points at retailers and farmers, parcel lockers, etc.), La Poste Groupe adapts its presence to meet new practices. Serving all, it contributes to the vitality of local life and helps people keep up social links.**



€688m
of revenue generated by new services (local logistics, B2B services: recycling/reuse, energy efficiency, sustainable mobility and health/autonomy)

No. 1
local, people-oriented and digital network in France

Over 85,000
account managers and banking advisers in post offices, postal carriers and parcel deliverers, in relation to customers

12 million
meals delivered to homes

43,443
services points, within

17,325
contact points

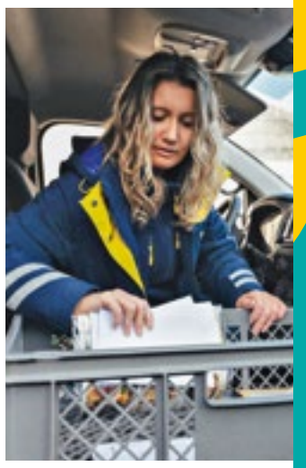
416
France Services accredited post offices




Over 9 million
driving, motorcycle or boat theory tests taken at 1,900 postal examination centres (since 2016)

# A caring, skills-enhancing and committed employer

**La Poste Groupe is one of France's leading employers, with the goal of being a caring and skills-enhancing company, committed to people-oriented innovation and performance. To achieve this, the Group implements an HR policy that supports employability, well-being at work, diversity and inclusion.**



84.3%
of employees attended at least one training course

180
different professions within the group



13.2%
of employees benefited from internal mobility (scope: La Poste SA)

40%
Gender balance in senior management

4.1%
Global gender pay gap for the group

25,630
Young people under 30 employed by the group (internships, work-study programmes, fixed-term contracts, permanent contracts)

No. 1
Employer of people with disabilities in France

5.6%
proportion of employees with a disability (group scope)

# A group with positive impacts

**As a mission-led company, with a presence at the heart of local areas and significant economic scale, La Poste Groupe contributes to the common goods of society as a whole. Committed to the environment for more than 20 years, it acts on all levers: its vehicle fleet, its sustainable finance offerings, and its more frugal use of resources. Everywhere, it multiplies initiatives to develop social links, strengthen inclusion and reduce disparities between territories, in line with its commitments.**

**419,000**
**jobs** supported (direct, indirect and induced) by the group's activities in France

**€2.2 bn**
**in green and social loans** granted to local authorities by La Banque Postale



**2.1%**
reduction in fine particles emissions vs 2024, thanks to electric vehicles

**10,107**
t/year of raw materials saved by extending the lifespan of IT equipment



**809,000**
people were identified, supported, trained and equipped in the use of digital technology

**287,000**
beneficiaries of solutions and support services for the elderly and vulnerable

**541,000**
beneficiaries of accessible banking able to recieve social benefits

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