



Press release
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Docaposte launches Docaposte santé with the ambition of building France's leading sovereign digital health player

To support the major transformation of France's healthcare system, Docaposte — a leading digital trust provider in France — is launching Docaposte Santé, bringing together its expertise in software publishing, care pathway orchestration, system interoperability and digital health integration. Docaposte's ambition is to make Docaposte Santé the leading sovereign digital health software publisher and operator in France.

Digital technology is a powerful lever to address the structural pressures facing the French healthcare system: an ageing population, the rise of chronic diseases, growing strain on medical resources, fragmented care pathways and an increasing administrative burden on healthcare professionals.

Deployed within a **sovereign, ethical and secure framework**, digital health solutions offer concrete answers to these challenges by structuring data more effectively, streamlining care pathways, enabling collaboration across stakeholders and integrating artificial intelligence into healthcare delivery.

With over ten years' experience in the healthcare sector, Docaposte — the digital subsidiary of the La Poste Group — is creating Docaposte Santé with the ambition of becoming **the reference digital health software publisher and operator in France**.

Docaposte Santé brings together Docaposte's complementary capabilities in healthcare IT: hospital software publishing, orchestration of care pathways, interoperability with national core services (such as the shared electronic health record and the national health identifier), and digital solution integration. It will also leverage Docaposte's expertise in **health data hosting, sovereign cloud infrastructure, AI, cybersecurity, UX and service design**.

Putting sovereign digital technology at the heart of care pathways

To deliver on this ambition, Docaposte Santé is promoting a new vision of hospital information systems built on **open, data-centric architectures**, relying on interoperability standards such as **openEHR, FHIR and OMOP**.

This approach is designed to move beyond legacy systems composed of isolated application silos, enabling the **secure, structured and meaningful circulation of health data** between authorised stakeholders.

Docaposte Santé seeks to help healthcare organisations, professionals, medico-social actors and local territories **work together more effectively**, make better use of data and anticipate healthcare needs — all within a trusted, sovereign framework.

A roadmap built around five priorities

As part of its roadmap to 2030, Docaposte Santé has defined five overarching objectives: connecting stakeholders to streamline care pathways and access to care; structuring and securing health data flows; improving the operational efficiency of healthcare organisations; freeing up clinicians' time; and developing predictive, population-based health approaches.

To deliver on these objectives, Docaposte Santé is focusing on five priorities:

- Reinventing the electronic patient record (EPR) as a data-centric, open system, natively enhanced by AI
- Embedding AI across all hospital software solutions
- Positioning DALVIA as the platform for integrating AI use cases
- Scaling the care pathway orchestration platform at regional and territorial level
- Unlocking the value of data through health data warehouses

The creation of Docaposte Santé is aligned with Caisse des Dépôts' strategic roadmaps — “*Health and Ageing*” and “*Digital Horizon 2030*” — which aim respectively to support population ageing and health innovation, and to accelerate the digital transformation of the French economy while strengthening technological sovereignty across territories.

With Docaposte Santé, La Poste Santé & Autonomie — which since 2023 has brought together La Poste's local human services and Docaposte's digital health expertise — is taking a further step towards building a **structuring public player serving the public interest**. La Poste Santé & Autonomie reaffirms its ambition to provide a comprehensive response to the needs of citizens, healthcare professionals and public sector stakeholders.

Olivier Vallet, Chief Executive Officer of Docaposte, said: “Because health sits at the heart of sovereignty, ethics and trust, it is one of Docaposte's key growth sectors. By consolidating our capabilities within Docaposte Santé, our goal is to reach critical scale to design, operate and industrialise digital solutions capable of supporting the transformation of the healthcare system.”

Dominique Pon, Managing Director of La Poste Santé & Autonomie, added: “The creation of Docaposte Santé confirms La Poste Santé & Autonomie's ambition to drive the digital transformation of our healthcare system. We are deliberately building a publicly owned operator able to put data, AI and sovereign cloud technologies at the service of healthcare professionals and patients — so that digital tools finally make care easier, not more complex.”

About Docaposte

A digital subsidiary of the La Poste Group and a leading player in digital trust, Docaposte supports businesses and public institutions in their digital transformation. A software publisher, systems integrator and platform operator, Docaposte operates across three key markets: the public sector, healthcare and financial services. Drawing on its proprietary technologies and expertise in cloud, cybersecurity, data and AI, Docaposte designs and operates secure digital journeys that comply with the most stringent regulatory requirements. As France's leading trusted digital solutions provider and the country's largest operator of health and education data, Docaposte combines technological sovereignty with a strong public-interest mission. The company serves over 50,000 customers, employs 6,500 people across 61 sites in France and internationally, and reported revenues of €878 million in 2025.

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