



PRESS RELEASE
Paris, August 22, 2025

NEW U.S. CUSTOMS REGULATIONS: SUSPENSION OF POSTAL PARCEL SHIPMENTS TO THE UNITED STATES OF AMERICA

On July 30, 2025, the United States of America adopted the Executive Order 14324 which deeply changes customs procedures for goods shipped to the United States of America. Following an initial press release dated on August 20, and given that the technical specifications and implementation details remain incomplete — combined with an extremely short timeframe for preparation — La Poste confirms that it is compelled to temporarily suspend parcel shipments to the United States of America, effective August 25. Only gift shipments between individuals valued under \$100 will be maintained, as they are not subject to the new customs tariffs regulation.

A Widespread Situation

PostEurop, the association of 51 European postal operators responsible for the universal postal service, had already announced on August 20 the risk of service suspension*. Despite ongoing discussions with U.S. Customs authorities, no transitional period has been granted to postal operators to organize and implement the necessary IT developments to comply with the new regulations. As a result, several European postal services have already taken similar measures. For instance, BPost (Belgium), Correos (Spain), PostNord (Sweden and Denmark), Deutsche Post (Germany), and Austrian Post (Austria) have all announced the suspension of parcel shipments to the United States of America.

Customer Information

Private customers willing to send gifts valued below \$100 to the United States of America can still do so, as these shipments are not subject to the new tax.

It should be noted that Chronopost services remain fully operational as it has been so far, [as express operators are not subject to postal customs clearance rules].

For more information on parcel shipments to the U.S.A, private customers may call 3631, visit the website "laposte.fr", or ask for any assistance at their local post office.

Business customers will be supported by their usual La Poste contacts. They can also call 3634 for further information.

La Poste regrets this challenging situation for its customers. It has communicated proactively and is working in close collaboration with the U.S. authorities and postal federations to resolve the issue as quickly as possible.

*(communication available here: [U.S. Executive Order on De Minimis to Affect Global Postal Shipments from 29 August 2025 - PostEurop](#))

About La Poste Groupe:

La Poste is a state-owned public limited company, a subsidiary of Caisse des Dépôts and the French State. La Poste Groupe is divided into four business units: Services-Mail-Parcels, Retail Customers and Digital Services, Geopost and La Banque Postale, which, with its subsidiary CNP Assurances, is the 12th largest banking and insurance company in the Euro area.

La Poste Groupe carries out four public service missions that shape its identity: universal postal service, regional development, banking accessibility, and press transport and delivery. Committed to its regional coverage, La Poste Groupe relies on its network of local, human and digital services, the largest in France. This network consists of 40,500 service points including more than 17,000 contact points (post offices, local postal agencies, retail pickup points) and more than 23,500 access points to postal services (Pickup retail relays and lockers, business centers). La Poste Groupe delivers 2.6 billion parcels a year worldwide and 5.6 billion letters, 6 days a week. In 2024, La Poste Groupe generated a turnover of €34.6 billion (44.6% outside France) and had a headcount of 227,000, in more than 60 countries over 5 continents, of which 166,000 in France. Through its strategic plan "La Poste 2030, committed for you", the company is setting the course for profitable and responsible growth in France and internationally based on a robust multi-activity model. As a mission-driven company since June 2021 and a leader in ecological transition and sustainable finance, La Poste Groupe aims to achieve "Zero Net Emissions" by 2040.

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