A TRANSFORMED, FORWARD-LOOKING GROUP



Over the past several years, La Poste Groupe has significantly diversified its activities and transformed its strategic model to ensure its long-term future. Today, faced with new challenges, we are drawing on our new strategic model to achieve sustainable, profitable and responsible growth, with the aim of amplifying our positive impact.





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Strong commitments to making a positive impact

Guided by its corporate purpose, La Poste Groupe is helping people navigate the structural shifts in today's society by allying social utility, customer-closeness and responsibility. By carrying out its public service missions and fulfilling its commitments as a mission-led company, it is working hard to generate a positive impact to serve the overall public interest.

FOUR PUBLIC SERVICE MISSIONS

UNIVERSAL POSTAL SERVICE

La Poste collects and delivers mail to homes throughout France six days a week at affordable prices controlled by an independent regulator. In accordance with the principles of equality, continuity and adaptability, this service contributes to social cohesion and the balanced development between regions.

REGIONAL DEVELOPMENT

La Poste has at least 17,000 postal contact points throughout France. La Poste's network is the country's leading local network, with 97% of the population living within 5 kilometres or 20 minutes by car from a postal contact point.

PRESS TRANSPORT AND DELIVERY

Six days a week across France, La Poste delivers nearly 7,000 publications at affordable prices. This mission is crucial in a pluralist democracy, which guarantees equal access to information for all citizens.

ACCESSIBLE BANKING

Anyone can open a Livret A passbook savings account for as little as €1.50 and make withdrawals or deposits, all free of charge. La Banque Postale thereby guarantees universal access to free, simple, and essential banking services for people who are excluded from the traditional banking system.



Scan the QR code to findout more about La Poste's commitments as a mission-led company.

ONE PURPOSE

Co-constructed with postal workers and the group's stakeholders, La Poste's mission expresses the fundamental meaning of its activities in the service of society. Timeless, it is an extension of its public service missions and history, while building a bridge to the world of tomorrow.

"Serving all, useful to everyone, La Poste is a people-oriented company with a local presence that develops exchanges and builds essential links by contributing to the common wealth of society as a whole".

FOUR COMMITMENTS AS A MISSION-LED COMPANY

In line with its purpose, La Poste, as a mission-led company since 2021, has outlined four social and environmental commitments, enshrined in its Articles of Association, that it pursues in the course of its business. Progress on these commitments is monitored by the Mission Committee, made up of external experts and members of the Board of Directors. The group's four commitments are linked to the 17 Sustainable Development Goals defined by the UN[1] in 2015.

(1) La Poste Groupe is contributing to France's roadmap for achieving the UN's Sustainable Development Goals.

TRANSITIONS	COMMITMENTS	SUSTAINABLE DEVELOPMENT GOALS
ENVIRONMENTAL AND ENERGY TRANSITION	WORKING TO ACCELERATE THE ENVIRONMENTAL TRANSITION FOR ALL	3, 7, 11, 12, 13, 15
DIGITAL TRANSITION	PROMOTING ETHICAL, INCLUSIVE AND AFFORDABLE DIGITAL SERVICES	1, 4, 9, 10, 12, 13, 16
DEMOGRAPHIC AND SOCIAL TRANSITION	FOSTERING SOCIAL INCLUSION	1, 3, 4, 10, 11
REGIONAL TRANSITION	CONTRIBUTING TO THE DEVELOPMENT AND COHESION OF LOCAL AREAS	8, 9, 10, 11

Building a sustainable business model

To achieve its strategic objective of sustainable, profitable and responsible growth, La Poste Groupe applies an integrated approach to financial and non-financial performance. Stéphanie Berlioz, Executive Vice President in charge of Finance, and Nicolas Routier, Executive Vice President, in charge of Public Service and Regulatory Affairs, explain this approach.



STÉPHANIE BERLIOZ
Executive Vice President of La Poste Groupe, in charge of Finance



NICOLAS ROUTIER
Executive Vice President of La Poste Groupe, in charge of Public Service and Regulatory Affairs

La Poste Groupe's aim is to be "sustainably profitable and responsible". What does this mean in practice?
Nicolas Routier: It means building a business model that is structurally viable in financial and economic terms, while measuring and controlling our group's impact on its environment and stakeholders. We can only futureproof our group by combining these two dimensions and, above all, by doing so over the long term. We're already demonstrating how we can be both profitable and responsible. And going forward, we're going to prove that to be profitable in the long term we also have to be responsible. You can't have one without the other. This is an extremely important direction for us and we're moving very quickly.

So La Poste Groupe is increasingly linking financial and non-financial performance. What does that imply in practice?
Stéphanie Berlioz: We're combining these two dimensions when we report our performance to our stakeholders. And both dimensions are included in the performance management systems developed jointly by the Corporate Social Responsibility Department and the Finance Department. For example, the carbon budget we put in place in 2024 was drawn up in conjunction with the financial budget, covering the same timeframe, and was validated by the same governance bodies (see page 74).

All types of decisions are now made on an integrated basis, taking into account both financial and non-financial aspects. This applies in all of the group's governance bodies, from the committees that make investment decisions through to the Board of Directors.

How can you keep to this approach in a complex economic climate?
Stéphanie Berlioz: Firstly, by giving ourselves the right tools to manage our financial and non-financial performance in a pragmatic way. Secondly, by being able to calibrate the pace we've set for achieving our financial and non-financial objectives. And also by knowing how to give ourselves breathing space when we need it, to be able to go even faster afterwards.

Nicolas Routier: Keeping to this approach isn't a question of choice – it's a necessity that goes beyond merely complying with the applicable regulations. Climate change is happening, and its impact on living conditions and the cost of resources is unavoidable. That's why we're preparing for the future now. Adapting our business model is an onerous, complex and costly process, but it's a passport to the future, and we have all the cards in our hand that we need to succeed (see opposite).



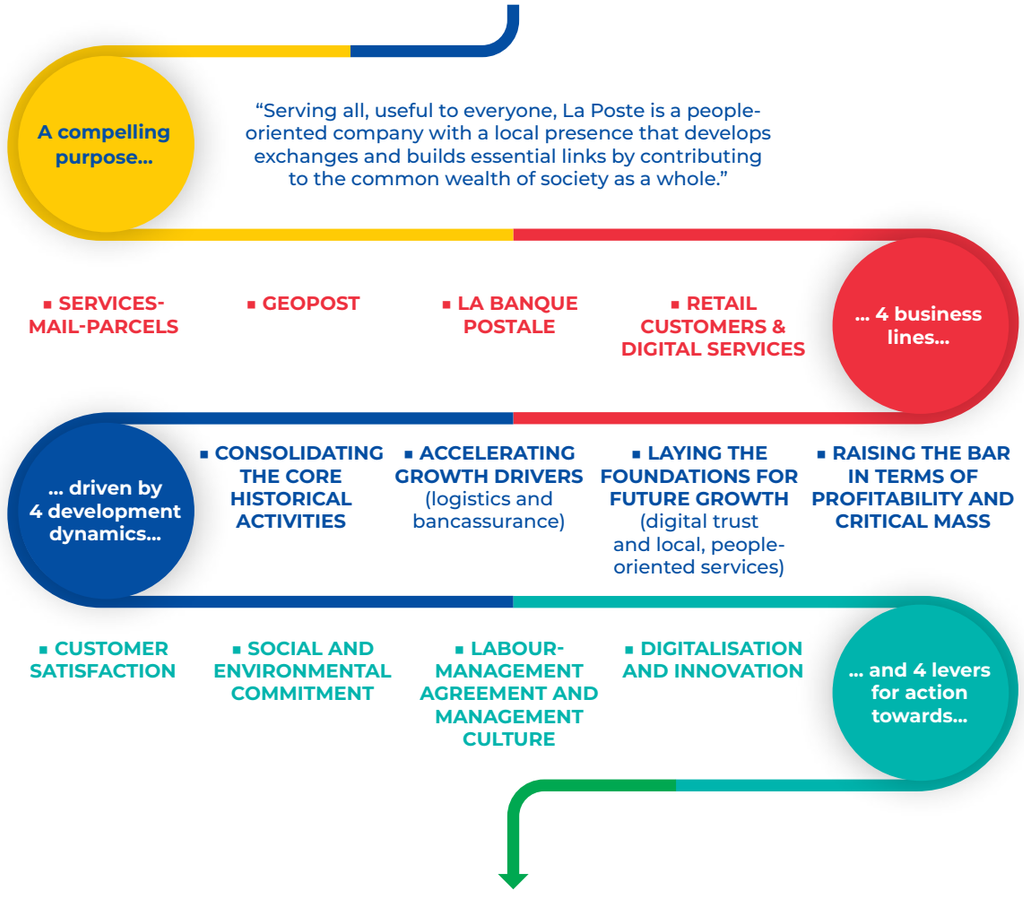
Adapting to climate change

Climate change is a long-term threat whose effects are already being felt. A warmer world, with more frequent extreme weather events, gives rise to risks for the sustainability of La Poste Groupe's assets, as well as operational risks that could lead to revenue losses. It could also have an impact on the health and safety of its employees. The annual update of the risk map showed that climate change is one of the major risks to which the group is particularly exposed.

Against this backdrop, the group is taking action now in order to:
- ensure the long-term climate resilience of its 11,000 real estate sites, including both commercial buildings and production facilities;
- identify and prevent the impact of climate change on its employees. Numerous trials are being carried out in this domain, such as the use of shade nets, antiperspirant T-shirts, cooling waistcoats and warning bracelets;
- make changes to its business model by fully integrating the circular economy as a source of opportunities and value creation.

A strategic plan for profitable and responsible growth

Driven by the group's purpose, the "La Poste 2030, committed for you" strategic plan was launched in 2021 and updated in 2023. It sets a course for profitable and responsible growth in France and internationally and is aimed at amplifying the group's positive impacts.





FOUR DEVELOPMENT DYNAMICS DRIVEN BY THE BUSINESS LINES

Each business line has set its strategic ambition for 2030, with four development dynamics:

- **protecting the core historical activities:** consolidate and adapt the group's core historical businesses, the post office network, the teams of postal carriers, and the public service missions;
- **accelerating growth drivers:** take full advantage of the boom in e-commerce in France and around the world and maintain the leadership position of the group's logistics operators; and continue to be a major player in bancassurance, committed to sustainable finance for individuals and participants in the regional economy;
- **laying the foundations for future growth:** develop the group's activities around digital trust and local people-oriented services;
- **raising the bar in terms of profitability and critical mass:** strengthen the monitoring of performance indicators and risk management in an unstable economic climate and an uncertain geopolitical environment.

FOUR LEVERS FOR ACTION TO INCREASE OUR IMPACT

The growth of the business lines is supported by four cross-cutting levers for action to develop the group's positive impact:

- **customer satisfaction:** serve customers with the highest level of quality, remain the preferred intermediary for existing customers while winning over new ones;
- **social and environmental commitment:** engage as a leading company in the environmental transformation for the group and for its customers. As a mission-led company, put corporate citizenship at the heart of everything the group does, reaffirm its commitment to a just transition with a regional focus, and maintain its leadership in sustainable finance;
- **labour-management agreement and management culture:** lead the group's transformation with postal workers, supporting and training them in their professional development and implementing a more agile organisation;
- **digitalisation and innovation:** digitalisation and innovation are at the heart of the group's transformation and are becoming drivers of efficiency and value creation. Inclusive, they ensure that the group's services remain accessible to as many people as possible and capitalise on our role as a trusted third party in the digital world.

AN OBJECTIVE OF PROFITABLE AND RESPONSIBLE GROWTH IN FRANCE AND INTERNATIONALLY

Resolutely committed to a just transition in the public interest, La Poste Groupe has linked together its financial and non-financial performance. Successfully transforming La Poste means achieving an economically self-sustaining model for the group and each of its business lines. It also means succeeding in our carbon-reduction pathway and maintaining non-financial ratings at the highest market standards.

The strength of a multi-business group

A multi-business model supported by four business lines, each with its own strategic ambition for 2030.

Scan the QR code to find out more about the group's activities.

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SERVICES-MAIL-PARCELS

ACTIVITIES

- Business and advertising mail, press.
- Colissimo and small international parcels for business customers.
- Logistics solutions for organisations (Log'issimo).
- Local, people-oriented services (Proxeo).

2024 KEY FIGURES

€10,064m
in revenue

63,800
postal carriers and parcel deliverers

487 million
Colissimo parcels delivered worldwide

2030 AMBITION

Become the number one operator of local people-oriented and e-commerce services focused on customer satisfaction and the customer experience:

- develop more reliable, sustainable and cost-effective mail services and create new local logistics services;
- consolidate Colissimo's leadership position in France and the group's prospects for local, people-oriented at-home services;
- reach the next level for services related to the ecological transition and regional development.



GEOPOST

- Delivery of parcels in France and internationally, BtoB and BtoC, at home and out of home.
- Global network, with a footprint spanning over 50 countries worldwide.
- Specialised delivery services (same day, temperature-controlled, etc.) and e-commerce services.

€15,796m
in revenue

82.7%
of revenue generated internationally

2.1 billion
parcels handled worldwide

Be the international benchmark in sustainable delivery and an enabler for commerce:

- strengthen the core business in Europe (BtoB and BtoC home delivery, cross-border flows);
- accelerate growth drivers (out-of-home delivery, food delivery and healthcare);
- develop its presence internationally and in e-commerce services.



LA BANQUE POSTALE

- Bancassurance France.
- International Bancassurance.
- Corporate and Local Development Banking.
- Wealth and Asset Management.

€7,554m
in net banking income

17.8%
of net banking income generated internationally

12th
largest bancassurer in the eurozone(1)

(1) Source: ECB, based on a panel of European banks with total assets of more than €300bn at 31 Dec. 2023.

Offer the best of bancassurance for everyone and become the leader in impact finance:

- strengthen the fundamentals;
- develop growth and diversification levers;
- transform La Banque Postale's business model to drive its purpose.



RETAIL CUSTOMERS & DIGITAL SERVICES

- Provide omni-channel distribution of the group's offerings to individuals, professionals and small communities of less than 10,000 inhabitants.
- Develop digital trust services through Docaposte and continue the group's digital transformation.

€6,398m
in revenue

40,545
service access points throughout France

26,110
postal workers with customer contact in post offices

Make La Poste the number one platform for in-person and digital services in France by meeting three challenges:

- presence, by leveraging the post office network and developing a more open physical and digital partnership model;
- simultaneous improvement of the customer experience and the employee experience;
- business development, with digital and local services as growth drivers.

SERVICES-MAIL-PARCELS

"In 2024, we successfully pursued our development and transformation strategy, and were able to offset the impact on our financial results of the decline in our traditional mail business. We invested in modernising and decarbonising our activities, which resulted in high customer satisfaction for our deliveries and the lowest CO_2 impact per parcel in the market. We also extended our out-of-home delivery network.
More than ever, parcels and local logistics are our growth drivers. And we're paving the way for the future by acquiring new expertise in data marketing, creating our own brand dedicated to regional services, and expanding our presence in home healthcare."



PHILIPPE DORGE
Executive Vice President, in charge of the Services-Mail-Parcels business line





To secure the future of its historical mail-related activities, the Services-Mail-Parcels business line is continuing to transform its strategic model to become the leading operator of local, people-oriented services and e-commerce services in France.

A more reliable, more digital and more sustainable postal service

For companies that send large volumes of mail, the business line has adapted its offering by providing more flexible dispatch methods and lowering prices. Thanks to a smart data number on each envelope, customers can access new services, such as tracking and routing notifications. The business line has also added to its advertising mail solutions. In the digital sector, its subsidiary, Isoskèle, carried out two major acquisitions in 2024: LineUp7, France's leading expert in technological marketing dedicated to optimising the customer experience, and Edgewhere, a data protection specialist.

Moving up a gear in e-commerce and logistics

To optimise its overall operating performance, the Services-Mail-Parcels business line is increasing the efficiency of its Colissimo platforms, while accelerating its sorting and delivery flows in line with the next-day delivery standard. As a result of these efforts, customer satisfaction, as measured by the Net Promoter Score (NPS), rose in 2024, reaching 68/100 for parcel deliveries, up 2 points on 2023. Retail customers also now have access to new home and out-of-home delivery services that are greener and offer more options for recipients. •••



LA POSTE

AT A GLANCE

Distinctive feature:
France's number one network for local, people-oriented services

Ambition:
become the number one operator of local, people-oriented and e-commerce services focused on customer satisfaction and the customer experience.

Workforce:
102,000 employees.



••• The business line is strengthening its local transport and logistics activities: compared with 2023, Log'issimo reported a 23% rise in revenue overall and doubled its revenue in the retail market.

Becoming a key player in the sectors of the future

After pilot tests lasting three years, the French government issued a decree in December 2024 giving local authorities the option of using external service providers, including La Poste, to carry out their population censuses.
Another sector where La Poste Groupe is stepping up its pace of development is healthcare. For example, its home healthcare subsidiaries, Asten Santé and Diadom, outperformed the market in 2024, reporting 10% and 7% revenue growth respectively.
La Poste Health & Autonomy, created in 2023, is gradually laying the essential foundations for growth in the buoyant market for services for patient care pathways. In early 2025, the business line launched Proxeo, a new brand offering a range of services in three key areas: local knowledge, energy efficiency and the circular economy.

KEY FIGURES

68
Log'issimo branches in France in 2024, providing more than 120,000 services daily to businesses and local authorities.

281g
of CO_2 emitted per parcel (down 11% vs 2023).

1,000
cargo bikes in use in the centres of France's 60 largest towns and cities.

4,512
postal carriers hired on permanent contracts (up 6.7% vs 2023).



GEOPOST

"In a market environment that remained challenging in 2024, Geopost demonstrated its agility and the effectiveness of its strategy. With robust results, we are continuing to action our growth levers, by strengthening our network in Europe and worldwide, accelerating our development in the buoyant out-of-home delivery market, and creating new offers for e-commerce. More than ever, we're putting all our energy into significantly reducing our carbon emissions and leading the way as the international reference for sustainable delivery."



YVES DELMAS
Executive Vice President of La Poste Groupe and Chief Executive Officer of Geopost



Against the backdrop of concentrated consolidation in the global parcels delivery market, heightened competition and rising costs, Geopost kept to its strategic course in 2024 and demonstrated its resilience, with a 2.3% year-on-year increase in volumes.

Consolidating its European leadership

One of Geopost's strategic priorities is to consolidate its European leadership in the domestic and cross-border BtoC and BtoB road delivery markets. In 2024, this translated into major investments, such as the €30 million spent to enable DPD Portugal to open its largest hub in the country at Loures, near Lisbon. Geopost also continued to grow its pan-European offering during the year, with 6.7% more cross-border deliveries. In Italy, BRT opened a new strategic hub in Cessalto, aimed at enhancing the efficiency of its entire network in the north east of the country.

Expansion for out-of-home and food deliveries

In line with its strategy of targeting the most buoyant market segments, Geopost continued to expand its Pickup out-of-home delivery network in 2024. Comprising 128,000 pick-up points and lockers, this network is one of the largest and densest in Europe and now includes solar-powered lockers, which were launched in France during the year. In Germany, the two leaders in the express parcel delivery market, DPD and GLS, signed a partnership agreement which will give them one of the country's densest networks of drop-off and collection points within the next three years. In parallel, Geopost is consolidating its position in the food delivery segment and now has seven subsidiaries with expertise in temperature-controlled delivery, in the Benelux countries, Spain, France, Lithuania, Poland, Portugal and Italy. In Italy, Geopost also launched a new fresh produce delivery service in an eighth city, Bari.



GEOPOST

AT A GLANCE

Distinctive feature:
European leader and one of the world's leading networks for parcel delivery and commerce solutions, with a 2040 net-zero emissions pathway validated by the Science-Based Targets initiative (SBTi).

Ambition:
become an international reference for sustainable delivery and a driver for commerce.

Workforce:
55,000 employees.



Building up its global network and putting its expertise to the service of customers

Geopost is laying the foundations for its future growth by expanding its international network. For example, in China, its subsidiary Asendia entered into a strategic partnership with Hubbed in 2024, enabling Chinese e-tailers to offer delivery options to their customers in Australia. Geopost is also helping its customers to develop their e-commerce activities, for example by creating the Singular platform which offers SMEs a unique showcase to promote their products to millions of e-buyers. First launched in Italy, Singular is now also available in Croatia and Spain. Geopost strives to ensure that it is constantly in step with customer expectations and during 2024 it conducted a new survey of business parcel recipients on their uses and needs, in addition to the European e-shopper behaviour barometer it published in February.

KEY FIGURES

5.4%
reduction in GHG emissions vs 2023, in line with its pathway to Net Zero by 2040 validated by the Science-Based Targets initiative (SBTi).

10,459
low-emission vehicles, i.e., 15% of the delivery fleet in Europe.

7
subsidiaries offering fresh produce delivery: Chronofresh in France, BRT in Italy, DPD Belux, DPD Lithuania, DPD Poland, DPD Portugal and SEUR in Spain.

23%
increase in retail pick-up/drop-off points and Pickup lockers vs 2023, with a total of 132,000 worldwide in 2024.

Scan the QR code to find out more about Geopost.

LA BANQUE POSTALE



"Contributing to the just transition is part of La Banque Postale's purpose as a mission-led company. In 2024, we launched an ambitious transformation plan to develop a sustainable and long-term business model that is in line with this strategic trajectory. Thanks to the dedicated work of our people in all of our businesses, we're making good headway with this. We've launched a new dynamic for winning new business, particularly in retail banking, driven by increased synergies with the postal network. And now we're seeking to go further so we can remain at the forefront of developments in market practices and standards and make even more of a positive impact."

STÉPHANE DEDEYAN
Executive Vice President of La Poste Groupe
and Chairman of the Executive Board of La Banque Postale





La Banque Postale, the 12th-largest bancassurer in the eurozone(1), is continuing to transform its business model in order to build a European leader in bancassurance committed to efficiently delivering socially responsible products and services to all of its customers.



New commercial momentum

In 2024, La Banque Postale launched a drive to win customers and increase affinity sales in retail banking, signing new business with 647,000 new and/or existing customers. It also introduced a transfer initiation service for businesses and local authorities that enables them to order payments by bank transfer by clicking on a link or scanning a QR code. Also during the year, in connection with its aim to further strengthen its leadership in sustainable finance, LBP continued to roll out its Impact Weighting Factor – an innovative tool that assesses the regional, inclusion and environmental footprint of transactions – to new real estate loans, project finance originations and financing for major corporations. And LBP's net exposure to fossil fuels(2) was reduced to 0.005%(3), in line with its decision in 2021 to stop lending to this sector.

Stronger positions in key sectors

La Banque Postale now has front-ranking positions with players in France's regional economies. It is the leading lender to local authorities and public hospitals(4), issuing €5.8 billion worth of loans to local authorities in 2024, including €1.9 billion in green and social loans. •••

LA BANQUE POSTALE

AT A GLANCE

Distinctive feature:
a mission-led company, born out of a community-oriented commitment, serving the just transition.

Ambition:
offering the best of bancassurance to everyone and becoming the leader in impact finance.

Workforce:
12,052 employees.

(1) Source: ECB, based on a panel of European banks with total assets of more than €300bn at 31 Dec. 2023. (2) % of coal, oil and gas sector financing and investments in the Corporate portfolio, excluding companies with a transition plan and/or renewable energy projects. (3) Down 0.5 pts vs 2023. (4) Ranking by Finance Active – *Observatoire de la dette des collectivités locales 2024*.



••• Another of LBP's growth drivers is asset management. LBP AM's acquisition of La Financière de l'Échiquier (LFDE) in July 2023 created a leading European multi-specialist in conviction-based management with a total of €74 billion in assets under management at end-2024. During the year, LFDE completed the legal merger of Tocqueville Finance into the LBP AM group. Also in 2024, La Banque Postale finalised the sale of its subsidiaries KissKissBankBank and Lendopolis, with the aim of securing their continued development.

Partnerships with high added value

To pave the way for future growth, in 2024 CNP Assurances and La Mutuelle Générale created CNP Assurances Protection Sociale, with a view to building a major player in health and personal protection insurance. Thanks to the strong strategic fit between these two groups, the newly created company will be able to offer a high added-value product range that meets the growing needs and development opportunities in this market. On the international front, CNP Assurances signed an exclusive 20-year agreement in Brazil with Banco de Brasília (BRB) – the main financial institution in the federal district of Brasília – to distribute its products through the BRB network.

KEY FIGURES

36
million property & casualty policyholders worldwide and 10 million active banking customers in France.

73%
of La Banque Postale's activities covered by the Impact Weighting Factor[1] (vs 64% in 2023).

No. 1
worldwide in the Sustainalytics'[2] "Diversified Banks" category.

No. 1
CNP Assurances' ranking out of the world's largest life insurers by the UK NGO, ShareAction, for its climate and biodiversity commitments, with a score of 51/100.

(1) Out of the financing eligible for application of the Impact Weighting Factor.

(2) A leading Global ESG rating agency.

Scan the QR code to find out more about La Banque Postale.

RETAIL CUSTOMERS & DIGITAL SERVICES



"In 2024, the Retail Customers & Digital Services business line accelerated its transformation, with higher results from its banking and insurance activities, enhanced service quality, continuing strong levels of footfall in post offices, and the development of new services. Every day, postal workers leverage a unique model that combines local presence with digital trust services. Operating in the very heart of France's regions, we play a crucial role in the regional, digital, demographic and environmental transitions that are currently reshaping society, and we take action on a daily basis to strengthen social and regional cohesion."

NATHALIE COLLIN
Executive Vice President, in charge of the Retail Customers & Digital Services business line



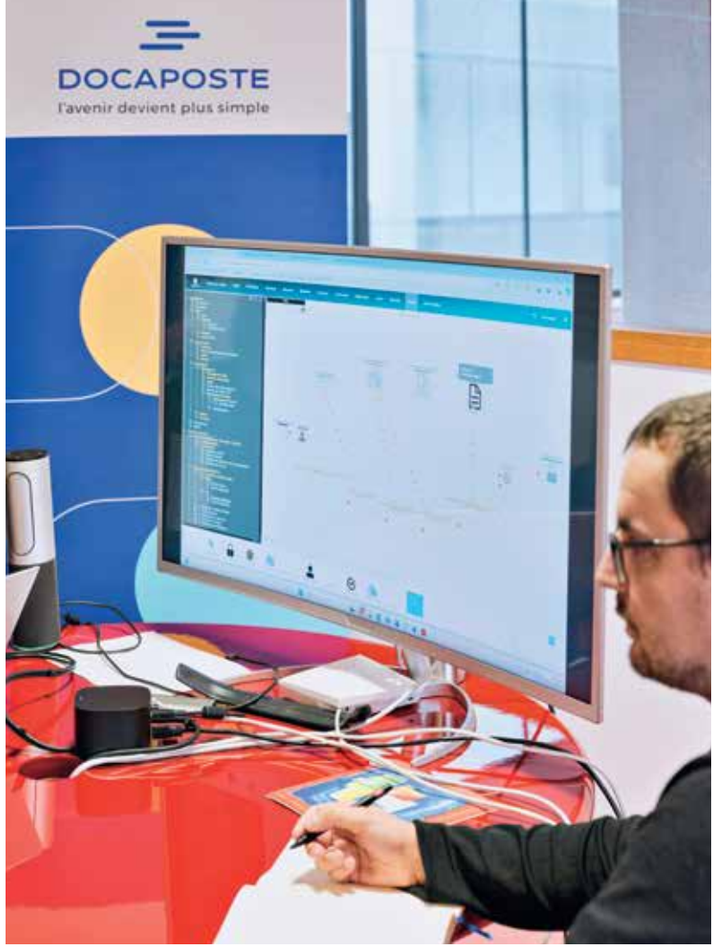
While adapting postal coverage to closely meet the needs of customers and France's regions, in 2024 the Retail Customers & Digital Services business line saw a new positive sales momentum, with strong growth in its results for banking, insurance and mobile telephony. It also continued to develop its digital trust services in a difficult market.

Developing new forms of physical and digital coverage

During the year the business line trialled a travelling post office model[1], with La Poste's distinctive yellow vans providing products and services in 40 municipalities across five regions. It also created 15 Service Hubs – a hyper-local concierge concept offering digital services with face-to-face assistance. In parallel, a partnership was signed with the French Chambers of Agriculture to trial the introduction of local service access points on farms under the banner "*Bienvenue à la ferme*". And the business line made it easier for customers to locate post offices via the laposte.fr website, and expanded its offerings for businesses through the La Poste Pro Expéditions service.

Accelerating growth and fostering customer loyalty

In the aim of winning more customers, in 2024 the Retail Customers & Digital Services business line overhauled its sales methods and organisational framework, while developing new offers. For retail customers, it launched digital stamps and the Lettre Services Plus service. It strengthened its partnership with Vinted to make it easer to send and return items via a Colissimo delivery service. And it launched Mon Contact Logement, a free service that puts customers in touch with a local real-estate specialist selected from its Proprietes-privees.com partner network. Since late 2024, a number of post offices have expanded their offerings to become retail outlets, offering almost 70 product references, including stationery, cards and regional products. The sale of La Poste Telecom to Bouygues Telecom during the year highlighted the value created by the network. La Poste has retained ownership of the La Poste Mobile brand and will continue to market its services in post offices.



KEY FIGURES

6.5
million La Poste Digital Identities, vs 4.2 million in 2023.

4.3/5
Google customer rating for post offices (vs 4.2/5 in 2023 and 2.2/5 in 2021).

414
post offices bearing the France Services label to support citizens with their online administrative procedures.

1.5
million people helped through outreach initiatives in post offices, mainly in disadvantaged neighbourhoods.

LA POSTE

AT A GLANCE

Distinctive feature:
combining the power of digital technology with the local presence of the post office network.

Ambition:
make La Poste the number one platform for people-oriented and digital services in France.

Workforce:
43,082 employees.

(1) Co-financed by Banque des Territoires.



Docaposte – the benchmark digital trust player in France

With revenue growth of over 34% in the space of three years, Docaposte has confirmed its role as a growth driver for the group. In 2024, it launched Dalvia Santé, its first ethical and sovereign generative AI offering dedicated to healthcare professionals and establishments, marketed by La Poste Health & Autonomy. It also launched a Cyber Pack – the first full turnkey cybersecurity offering tailored to the needs and resources of micro-enterprises, SMEs, local authorities and healthcare establishments. And in the first half of 2025, Numspot – the outcome of an alliance between Docaposte, Banque des Territoires, Dassault Systèmes and Bouygues Telecom – announced the official launch of its robust sovereign cloud platform that meets the highest technical and security standards.

Scan the QR code to find out more about Docaposte.