



PRESS RELEASE

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## **La Poste is ready to welcome public service areas in post offices**

**In response to the proposal developed by National Assembly member Jean Launay in his report, La Poste is ready to welcome public service areas in its post offices by leveraging the quality of its regional network and on the development of its digital services offering.**

La Poste has very keenly reviewed National Assembly member Jean Launay's report on conditions of maintaining public services in the regions.

La Poste falls under this development dynamic which entirely echoes its high-priority project to help modernise public action, a key component of the "La Poste 2020: Conquering the Future" strategic plan.

La Poste therefore wishes to participate in modernising public action and developing new activities that are in the public interest, i.e. that are useful for everyone.

La Poste is currently studying the possibility of opening its network of post offices to operators and public authorities who would like to share access to their services. This combining of resources would consist of pooling material and human resources to improve the quality of services provided and to meet the population's needs.

Public service areas are reception, information and orientation facilities for public service users that require proximity, and with post offices located throughout the country and employees who are sworn in by the government, La Poste has all of the necessary infrastructure, both in terms of people and logistics. This initiative would enable La Poste to help reduce the digital divide by making connected equipment available, guaranteeing proper reception and local human support and helping to maintain services in the most vulnerable areas. Pooling together activities within post offices located in rural and mountain areas would also create additional traffic in the post offices which sometimes face reduced visitors.

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