



Press release

Paris, 28 July 2025

LA POSTE REAPPOINTED AS UNIVERSAL POSTAL SERVICE PROVIDER

La Poste has just been reappointed as the Universal Postal Service provider for a period of 10 years from 1 January 2026. La Poste was first appointed to this role in 2011 for a period of 15 years, which will end on 31 December 2025. This renewal demonstrates La Poste's unique ability to guarantee the best access to postal services for all citizens over the long term.

An essential mission for territorial cohesion

The Universal Postal Service guarantees the collection and delivery of mail and parcels 6 days a week throughout the country and equally for all citizens. It represents a strong social link, particularly in rural and isolated areas where access to postal services is crucial for residents.

The Universal Postal Service one of La Poste groupe's four public service missions

In addition to the Universal Postal Service, La Poste groupe carries out three other public service missions: regional development, accessible banking, and press transport and delivery. These missions shape the group's identity and demonstrate its commitment to public service.

About La Poste groupe :

La Poste is a state-owned public limited company, a subsidiary of Caisse des Dépôts and the French State. La Poste groupe is divided into four business units: Services-Mail-Parcels, Retail Customers and Digital Services, Geopost and La Banque Postale, which, with its subsidiary CNP Assurances, is the 12th largest European banking and insurance company. La Poste groupe has four public service missions that shape its identity: universal postal service, regional development, banking accessibility, and press transport and delivery. Committed to its regional coverage, La Poste relies on a delivery network of over 40,500 retail outlets, including 17,000 contact points (post offices, local postal agencies, retail pickup points) and 23,500 points of access to postal services (Pickup, business centres, lockers and the the parcel drive-thru collection service). La Poste groupe delivers 2.6 billion parcels per year worldwide and 5.6 billion letters, six days a week. In 2024, La Poste groupe generated €34.6 billion in revenue (44.6% outside France) and had a headcount of 227,000, in more than 60 countries over 5 continents, of which 166,000 in France. As a mission-driven company since June 2021 and a leader in environmental transition and sustainable finance, La Poste groupe aims to achieve "zero net emissions" by 2040.

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